

# ATTENTION

## NJ FAMILY CARE MEMBERS

**Beware of renewal scams.** Other states are reporting that members have received illegitimate messages claiming to be from their Medicaid agency. Scammers may pretend to be from a legitimate organization or a government agency using phone, text or email – but their goal is to steal from you.

NJ FamilyCare and its health plans send text messages to members, but we will **never**:

Charge or ask for money from individuals to enroll or re-enroll.

Threaten legal action or to seize your bank account.

Require payment by gift card, prepaid debit card, Internet currency or mailed cash.

Pressure anyone for personal information or demand secrecy.



Do not share banking or credit card information with anyone that calls you claiming to represent NJ FamilyCare, the Department of Human Services, the Division of Medical Assistance and Health Services or your NJ FamilyCare health plan.

Don't hesitate to call us at **1-800-701-0710 (TTY: 711)**  
or visit **[www.njfamilycare.org](http://www.njfamilycare.org)** for assistance.



State of New Jersey  
Phil Murphy, Governor  
Tahesha L. Way, Lt. Governor



Department of Human Services  
Sarah Adelman, Commissioner

**NJ FAMILY CARE**